
Report To:	Policy & Resources Committee	Date:	16 November 2021
Report By:	Interim Director, Finance & Corporate Governance	Report No:	FIN/72/21/AP/LA
Contact Officer:	Alan Puckrin	Contact No:	01475 712223
Subject:	Finance Service Performance Update		

1.0 PURPOSE

- 1.1 The purpose of this report is to update Committee on a range of Finance Service matters and to seek approvals as appropriate.

2.0 SUMMARY

- 2.1 The latest data published by the Scottish Government shows that at 30th June 2021 1,700 Scottish Child Payment applications have been authorised with £278,080 being paid out. This compares to 1,295 applications and £56,190 at 31st March 2021. Inverclyde's authorised applications represents 1.65% of the national total. Further engagement with Inverclyde Council services is planned to promote awareness and to develop collaboration and referral opportunities to SSSA services when appropriate.
- 2.2 The latest published data shows that 7065 households and 9236 adults in Inverclyde are on Universal Credit. The temporary Covid-19 related uplift to Universal Credit of £20 per week stopped on 6th October 2021. The effect of this on a single person aged over 25 year reduces their monthly maximum standard allowance, before help with housing costs from £411.51 to £324.84. The maximum UC payable to a couple, one of whom is aged over 25 years with 2 children reduces from £1116.16 to £1029.49.
- 2.3 The Accounts Commission published the latest housing benefit thematic study, "The impact of Covid-19 on Scottish councils' benefit services". The report focuses on the challenges of continuing to deliver the service during pandemic restrictions concluding that councils responded positively and were effective in meeting the significant challenges they faced.

The report can be found here: <https://www.inverclyde.gov.uk/Covid19BenefitsAuditReport>

- 2.4 Inverclyde Council has been allocated £93,000 from a £10m Scottish Government Covid-19 fund to help prevent homelessness. The fund provides financial support to tenants paid directly to landlords specifically for the purposes of covering part or whole rent arrears arising from the impact of the pandemic. The grant is payable for a period of arrears spanning less than 12 months during the qualifying period 23rd March 2020 until 9th August 2021. Section 5 contains proposals regarding the level of award.
- 2.5 Section 6 provides the annual update on the Insurance Fund. As at 30 September 2021 the Insurance Fund had a balance of £4.707m which is £0.296m higher than the previous year. The movement is due to the annual contributions from the revenue budget less the insurance claims and fund costs paid in the year. Appendix 1 shows this in more detail. Estimated liabilities on claims outstanding at 30 September 2021 are £0.699m with a provision for clawback on Municipal Mutual Insurance (MMI) claims having been made of £0.335m leaving a balance for future claims of £3.673m.

- 2.6 Section 7 provides the annual Governance of External Organisations update. Overall, the Council's approach to the governance of external organisations is operating well albeit Covid has changed the previous physical meetings approach previously adopted. As has been the case for many years regular detailed reports go to the HSCP Committee combining both qualitative and governance issues, whilst annual reports are presented to Education & Communities and Environment & Regeneration Committees. The organisations which were subject to this process in 2020/21 are shown in Appendix 1. Within the appendix any organisations where the agreed Governance process has been achieved are highlighted.
- 2.7 The list of external organisations that are proposed will form part of this framework for the next 12 months are shown in Appendix 3. Based on last year's expenditure, over £43 million was allocated to/spent with these 78 organisations in 2020/21.

3.0 RECOMMENDATIONS

- 3.1 It is recommended that the Committee note the updates in respect of Welfare Reform, the annual Insurance Fund report and the Annual External Organisations Governance update.
- 3.2 It is recommended that the Committee agree the proposals in Section 5 regarding the proposed grant level for the Tenant Hardship Grant Fund.
- 3.3 It is recommended that the Committee approve the External Organisations to be subject to the Council's formal governance process for the period November 2021-October 2022 as shown in Appendix 3.
- 3.4 It is recommended that the Committee approves the request from the Environment & Regeneration Committee to use up to £90,000 from the Former Housing Repairs & Renewals Fund to carry out the Local Housing Condition Survey linked to the Local Housing Strategy.

Alan Puckrin
Interim Director, Finance & Corporate Governance

4.0 BACKGROUND

- 4.1 The Committee receives a report each cycle covering a number of areas covered by the Finance Service including progress on matters relating to Welfare Reform and other performance updates.
- 4.2 The Committee has previously received annual reports in respect of the Insurance Fund position and the Governance of External Organisations. Both these matters are covered within this report.

5.0 WELFARE REFORMS & RELATED MATTERS

- 5.1 Members asked officers to report back on the services in place to promote and optimise take up of the Scottish Social Security Agency's (SSSA) Scottish Child Payment (SCP) and to outline any need for further action. The official Local Delivery Service launch on 22nd November 2021 will introduce face to face, video and telephone meetings and home visits to support clients apply for SSSA benefits including the SCP. Further engagement with Inverclyde Council services is planned to promote awareness and to develop collaboration and referral opportunities to SSSA services when appropriate.
- 5.2 The latest data published by the Scottish Government shows that at 30th June 2021 1,700 SCP applications have been authorised with £278,080 being paid out. This compared with 1,295 applications and £56,190 at 31st March 2021. Inverclyde's authorised applications represents 1.65% of the national total. Continued local and direct promotion with those families with potential entitlement is key to maximising uptake. The SSSA Local Delivery Service's plans to galvanise stakeholder engagement with ongoing awareness sessions and collaboration opportunities will be explored.
- 5.3 The latest published data shows that 7065 households and 9236 adults in Inverclyde are on Universal Credit. The temporary Covid-19 related uplift to Universal Credit of £20 per week stopped on 6th October 2021. The effect of this on a single person aged over 25 year reduces their monthly maximum standard allowance, before help with housing costs from £411.51 to £324.84. The maximum UC payable to a couple, one of whom is aged over 25 years with 2 children reduces from £1116.16 to £1029.49. In the Chancellor's Autumn statement on 27 October the impact of this reduction was partly off-set by changes to the taper whereby someone on Universal Credit who is working is allowed to keep more of their earned income. The impact of these changes will be monitored via any changes in demand for Crisis Grants etc.
- 5.4 A Self- Isolation Support Grant of £500 is payable to individuals in low paid employment or self-employment who will suffer a loss of income as a result of being required to self-isolate to prevent the spread of Covid-19. Applications and grant awards increased exponentially in line with infection rates from the last week in June 2021 with the average number of applications each week rising from 4 to 57, peaking at 101 applications during week beginning 10th September 2021. 73% of applicants have qualified for grants totalling £344,000 during the 6 month period up to 1st October 2021.
- 5.5 A change to the grant eligibility criteria was introduced by the Scottish Government on 13th October 2021 to align with wider isolation requirements. Fully vaccinated close contacts who previously accounted for 51% of approved applications no longer automatically qualify however an application may be considered should they go on to return a positive PCR test result. The change reduces the cost of the scheme and addresses some of the pressure on Councils to deliver the fund.
- 5.6 The Accounts Commission published the latest housing benefit thematic study, "The impact of Covid-19 on Scottish councils' benefit services". The report focuses on the challenges of continuing to deliver the service during pandemic restrictions concluding that councils responded positively and were effective in meeting the significant challenges they faced.

- 5.7 The report acknowledges councils being proactive in adapting benefit services to protect jobs and expertise in response to declining caseloads as claims move to Universal Credit, processed by DWP. Inverclyde's Benefits team delivers Council Tax Reduction and the Scottish Welfare Fund and like many other councils was responsible alongside Revenues colleagues for administering and processing local and national Covid-19 grants.

The report can be found here: <https://www.inverclyde.gov.uk/Covid19BenefitsAuditReport>

- 5.8 Inverclyde Council has been allocated £93,000 from a £10m Scottish Government Covid-19 fund to help prevent homelessness. The fund provides financial support to tenants paid directly to landlords specifically for the purposes of covering part or whole rent arrears arising from the impact of the pandemic. The grant is payable for a period of arrears spanning less than 12 months during the qualifying period 23rd March 2020 until 9th August 2021.
- 5.9 The Homeless team will review each application, encourage engagement between tenants and landlords and ensure that other means of support are explored. Permission will be sought from tenants to make a referral on their behalf to HSCP Advice Services to maximise income and for budgeting support to prevent ongoing rent arrears. Grants will be paid to landlords to avoid any adverse implications for tenants who may be in receipt of other forms of financial support such as Universal Credit. A suite of template letters provided by the Scottish Government outline the conditions of the grant will be used.
- 5.10 Officers recommend a maximum grant equivalent to the Local Housing Allowance rate for Inverclyde set at April 2021 relevant to the size of a tenant's accommodation

WEEKLY LOCAL HOUSING ALLOWANCE RATE

Shared	1 Bedroom	2 Bedrooms	3 Bedrooms	4 Bedrooms
£67.66	£80.55	£103.56	£126.58	£230.14

ANNUAL LOCAL HOUSING ALLOWANCE RATE

Shared	1 Bedroom	2 Bedrooms	3 Bedrooms	4 Bedrooms
£3518	£4188,60	£5356	£6552	£11960

- 5.11 Consideration will be given to other supports such as Discretionary Housing Payment (DHP) and benefits checks before a grant is approved. Where other solutions are not available, priority cases will be identified to ensure the fund is targeted at those who need it most. The grant is flexible to enable a degree of discretion in its administration as part of a homeless prevention approach.

6.0 INSURANCE FUND ANNUAL UPDATE AS AT 30 SEPTEMBER, 2021

- 6.1 The number of insurance claims received for 2020/21 was lower than for 2019/20 largely due to a reduction in the number of public liability claims (although these claims can arise after the year in which the incident occurred). Apart from 2017/18, the number of claims has fallen year-on-year over the last 5 years. Last year the report showed 787 claims for the previous 5 insurance years (2015/16-2019/20) whereas Appendix 1 shows 709 claims when the position is moved forward a year (for 2016/17-2020/21), showing a reduction of 78 claims or 9.9% on the 5 year rolling basis.
- 6.2 As at 30 September 2021 the Insurance Fund had a balance of £4.707m which is £0.296m higher than the previous year. The movement is due to the annual contributions from the revenue budget less the insurance claims and fund costs paid in the year. Appendix 1 shows this in more detail. Estimated liabilities on claims outstanding at 30 September 2021 are £0.699m with a provision for clawback on Municipal Mutual Insurance (MMI) claims having been made of £0.335m leaving a balance for future claims of £3.673m.

- 6.3 The Fund is the subject of an actuarial review every 3 years with the next review due this year. The last review assessed the financial position of the Fund and advised on the level of the annual contribution required to be made based on current and projected claims. Following that review, the Council reduced the annual contribution to the Fund by £0.1m for 10 years and wrote-back £1m from the Fund to be used for measures to reduce future claims.
- 6.4 MMI is a former insurer which provided insurance primarily to local authorities. As a result of financial difficulties, MMI ceased to write new insurance business in September 1992 and “went into run-off” i.e. it continues but only to pay any claims that were outstanding or any claims that have arisen/may arise. MMI do not have sufficient funds to meet the cost of any new claims so, from 1 January 2014, they are only paying a percentage of the cost of claims. The percentage of claims being paid by MMI is unchanged this year at 75% (with 25% payable by the Council). The Council has included an allowance for these claims and any clawback and continues to monitor the allowance using the latest information from MMI.
- 6.5 On 4 October 2017, the Limitation (Childhood Abuse) (Scotland) Act 2017 came into effect. The Act removed the 3 year time bar on claims for child abuse meaning that claims can be made for abuse suffered on or after 26 September 1964. It remains unclear how many claims will be forthcoming, the cost of those claims, and who will bear those costs (whether former insurers/their successors or current local authorities/organisations as successors to authorities/organisations who provided child care services from 1964 onwards).
- 6.6 In August 2020 and following a consultation, the Scottish Government introduced a Bill to the Scottish Parliament for a financial redress scheme for survivors of historical child abuse care in Scotland with contributions to the scheme proposed to come from Councils and other organisations. The level of contribution expected and the impact of the Bill on insurance claims and the Insurance Fund is still to be finalised but will be reported to Committee when more detail becomes available.

7.0 ANNUAL GOVERNANCE OF EXTERNAL ORGANISATIONS UPDATE

- 7.1 In May 2011, the Council approved a risk based approach to the governance of those external organisations with whom the Council had a significant financial relationship. As part of the Council's approved framework, reports for relevant organisations are presented to the relevant Committee each year giving updates and assurances in terms of performance and governance whilst an annual report is presented to the Policy & Resources Committee summarising progress and highlighting any areas where the agreed governance actions have not been delivered.
- 7.2 Overall, the Council's approach to the governance of external organisations is operating well albeit Covid has changed the previous physical meetings approach previously adopted. As has been the case for many years regular detailed reports go to the HSCP Committee combining both qualitative and governance issues, whilst annual reports are presented to Education & Communities and Environment & Regeneration Committees. The organisations which were subject to this process in 2020/21 are shown in Appendix 1. Within the appendix any organisations where the agreed Governance process has been achieved are highlighted.
- 7.3 Due to the pivotal role many of these organisations have played in supporting the Council throughout the Covid pandemic there has been very regular contact around the finances and sustainability of the organisations but without the formal Governance meetings are not taking place or being recorded. The CMT have agreed that the formal Governance meetings with formal recording of meetings now needs to recommence.
- 7.4 Given the pressures within the economy caused by Covid and other factors the CMT are aware that there are a number of organisations where concerns exist regarding their financial position and capacity to deliver what is required under the contractual arrangements with the Council. Relevant updates will be provided to the relevant Committee as and when required.

7.5 The list of external organisations that are proposed will form part of this framework for the next 12 months are shown in Appendix 3. Based on last year's expenditure, over £43 million was allocated to/spent with these 78 organisations in 2020/21.

8.0 OTHER ISSUES

8.1 The Housing (Scotland) Act requires Local Authorities from time to time to carry-out assessments on the condition of housing in their area. In order to assess the condition of the private housing the Council requires to commission a local housing condition survey (LHCS) for the private stock. This survey will also provide household information and an assessment of the energy efficiency of the properties. The last LHCS was in 2010/11 and the service originally intended to commission a survey in 2020-21 to inform the Local Housing Strategy.

8.2 The LHCS informs the future direction of the Local Housing Strategy and provide support information to access any available funding from Scottish Government to improve the condition or energy efficiency of housing in Inverclyde. A sample of the private housing will be surveyed and order to get statistically significant condition information for geographical locations in Inverclyde and for our older stock primarily in town centres the sample size will require to be around 1400 units. The budget for this will need to be around £90,000 and the Environment & Regeneration Committee agreed that, subject to approval by this Committee, the cost should be funded from the Housing Repairs & Renewals Fund.

9.0 IMPLICATIONS

9.1 Finance

Financial Implications:

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
Repairs & Renewal Fund	PtOB	2021/22	£90,000		

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

9.2 Legal

There are no legal implications arising from this report.

9.3 Human Resources

There are no HR implications arising from this report.

9.4 Equalities

Equalities

(a) Has an Equality Impact Assessment been carried out?

	YES (see attached appendix)
X	NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required

(b) Fairer Scotland Duty

If this report affects or proposes any major strategic decision:-

Has there been active consideration of how this report's recommendations reduce inequalities of outcome?

	YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed.
X	NO

(c) Data Protection

Has a Data Protection Impact Assessment been carried out?

	YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals.
X	NO

9.5 Repopulation

There are no repopulation issues arising from this report.

10.0 CONSULTATIONS

10.1 The CMT have been consulted on the issues in Sections 7 and 8.

11.0 BACKGROUND PAPERS

11.1 Housing Update - Environment & Regeneration Committee 28.10.21.

Appendix 1

Insurance Fund Financial Summary - Insurance Years 2019/20 - 2020/21

	Insurance Years		
	2019/2020 (1 Oct 2019 - 30 Sept 2020) £	2020/2021 (1 Oct 2020 - 30 Sept 2021) £	
<u>Fund Income in Year</u>			
Total Contributed to the Fund	515,000.00	457,500.00	
Write-Back For Measures to Reduce Future Claims	(1,000,000.00)	0.00	
Internal Resources Interest	17,854.71	1,375.50	
	<u>(467,145.29)</u>	<u>458,875.50</u>	A
<u>Fund Expenditure in Year</u>			
Risk Management	5,000.00	5,000.00	
Actuarial/Property Revaluation Costs	7,450.00	33,750.00	
	<u>12,450.00</u>	<u>38,750.00</u>	
Incurred Charges to the Fund in Year	165,148.85	123,910.56	
	<u>177,598.85</u>	<u>162,660.56</u>	B
Net Surplus/(Deficit) on Fund in Year	<u>(644,744.14)</u>	<u>296,214.94</u>	C=A-B
<hr/>			
<u>Fund Balance</u>			
	£	£	
Balance As At Start of Year	5,055,617.75	4,410,873.61	D
Add:			
Net Surplus/(Deficit) on Fund in Year	(644,744.14)	296,214.94	C
Actual Fund Balance At End of Year	<u>4,410,873.61</u>	<u>4,707,088.55</u>	E=D+C
Less:			
Estimated Outstanding Charges on Fund	656,943.14	699,194.21	F
Provision for Clawback for MMI Claims	370,492.00	334,886.00	G
Balance for Future Years Claims At End of Year	<u>3,383,438.47</u>	<u>3,673,008.34</u>	H=E-F-G

Claims Information For Last 5 Insurance Years

(This information is for the number of claims received analysed by the year to which the claim relates)

	No. of Claims Received For Year	No. of Claims Settled/Resolved	No. of Claims Outstanding	Estimated Outstanding Charges On Insurance Fund £
2016/17	157	155	2	36,114.70
2017/18	165	160	5	155,013.12
2018/19	150	137	13	128,801.00
2019/20	138	116	22	116,217.00
2020/21	99	42	57	190,207.74
	<u>709</u>	<u>610</u>	<u>99</u>	<u>626,353.56</u>
Claims Pre-2016/17			11	72,840.65
TOTALS			<u>110</u>	<u>699,194.21</u>

Of the claims outstanding:

- a) 25 are Motor Vehicle claims, none of which are payable by the Insurance Fund.
- b) 6 are Employer's Liability claims relating to Pleural Plaques and are included net of amounts payable by Municipal Mutual Insurance (MMI).

Supplier / Provider	Payments	Service	Last or Planned Governance Monitoring Date	Date Reported to Committee	Nature of Payments	Total	Comments
1 ICDT LTD	£1,891,824.87	E&R	13/08/2021	28/10/2021	Tendered	24	
2 ALT-NA-CRAIG LIMITED	£949,013.04	HSCP	03/08/2021	19/08/2021	Commissioned no tender	24	
3 CARE CONCERN LIMITED	£924,375.92	HSCP	N/A	19/08/2021	Commissioned no tender	24	No longer used due to change in ownership of Marchmont Care Ltd
4 INVERCLYDE ASSOC FOR MENTAL HEALTH	£516,966.18	HSCP	24/02/2021	19/08/2021	Tendered	24	
5 INVERCARE SERVICES LTD	£376,403.52	HSCP	Ongoing	19/08/2021	Tendered	24	
6 CVS INVERCLYDE	£352,908.95	HSCP	Ongoing	19/08/2021	Commissioned no tender	24	
7 CROSSREACH	£319,841.12	HSCP	20/10/2021	19/08/2021	Commissioned no tender	24	
8 INVERCLYDE LEISURE	£1,512,199.14	E&C	16/09/2021	02/11/2021	Commissioned no tender	24	
9 KEY HOUSING ASSOCIATION LTD	£1,805,836.20	HSCP	26/10/2021	19/08/2021	Tendered	24	
10 YOUR VOICE	£360,396.36	HSCP	04/06/2021	19/08/2021	Commissioned no tender	24	
11 RIVERSIDE INVERCLYDE	£1,267,882.16	E&R	23/08/2021	28/10/2021	Commissioned no tender	24	
12 INVERCLYDE VOLUNTARY COUNCIL	£120,113.59	HSCP	27/05/2021	19/08/2021	Commissioned no tender	24	
13 BRANCHTON COMMUNITY CENTRE	£128,191.00	E&C	21/09/2021	02/11/2021	Grant - SLA	22	
14 THE KILMACOLM NEW COMMUNITY CENTRE COMPANY LTD	£76,320.00	E&C	14/10/2021	02/11/2021	Grant- SLA	22	
15 HAPPITOTS NURSERY (ENCHANTED FOREST NURSERY)	£190,460.73	E&C	13/10/2021	02/11/2021	Commissioned no tender	22	
16 CRAIGEND RESOURCE CENTRE	£158,991.24	E&C	21/09/2021	02/11/2021	Grant-SLA	22	
17 FINANCIAL FITNESS	£87,436.67	HSCP	28/10/2021	19/08/2021	Commissioned no tender	22	
18 INVERCLYDE ADVICE & EMPLOYMENT RIGHTS	£69,196.53	E&R	06/04/2021	28/10/2021	Commissioned no tender	22	
19 RIVER CLYDE HOMES	£980,612.81	HSCP	22/10/2021	19/08/2021	Commissioned no tender	22	
20 MUIRSHIEL CENTRE	£255,462.20	HSCP	22/06/2021	19/08/2021	Tendered	22	
21 PARKLEA BRANCHING OUT	£155,863.18	HSCP	24/08/2021	19/08/2021	Commissioned no tender	22	
22 MOVING ON (INVERCLYDE)	£106,875.00	HSCP	07/04/2021	19/08/2021	Commissioned no tender	22	
23 INVERCLYDE WOMENS AID	£163,465.88	HSCP	11/08/2021	19/08/2021	Commissioned no tender	22	
24 GIBSHILL COMMUNITY CENTRE	£32,775.00	E&C	27/09/2021	02/11/2021	Grant- SLA	22	
25 INVERKIP COMMUNITY INITIATIVE	£55,574.69	E&C	30/09/2021	02/11/2021	Grant-SLA	22	
26 THE BEACON	£167,374.53	E&C	09/08/2021	02/11/2021	Commissioned no tender	20	
27 TRUST HOUSING ASSOCIATION LIMITED	£339,538.44	HSCP	27/10/2021	19/08/2021	Commissioned no tender	20	
28 ANGEL CARE SERVICES SCOTLAND LTD	£116,408.24	HSCP	07/04/2021	19/08/2021	Tendered	20	
29 HILLEND VIEW CARE HOME	£49,787.32	HSCP	N/A	19/08/2021	Commissioned no tender	20	Not currently being used
30 FOSTER CARE CONNECT	£45,442.82	HSCP	26/05/2021	19/08/2021	Commissioned no tender	20	
31 SILVERLINE CARE CALEDONIA LTD	£1,553,210.42	HSCP	18/02/2021	19/08/2021	Commissioned no tender	18	
32 SIR GABRIEL WOOD'S MARINERS HOME	£483,393.45	HSCP	N/A	19/08/2021	Commissioned no tender	18	No longer used
33 MEALLMORE LODGE LIMITED	£1,120,786.65	HSCP	26/01/2021	19/08/2021	Commissioned no tender	18	
34 QUARRIERS	£2,681,944.33	HSCP	10/09/2021	19/08/2021	Commissioned no tender	18	
35 CONFIDENT CARE LTD	£344,373.85	HSCP	03/02/2021	19/08/2021	Tendered	18	
36 COTTAGE CARE SERVICES SCOTLAND LTD	£218,426.84	HSCP	10/07/2021	19/08/2021	Commissioned no tender	18	
37 FLAGSHIP TOWER (GREENOCK) LIMITED	£2,189,030.06	HSCP	18/01/2021	19/08/2021	Commissioned no tender	18	
38 GREENOCK MEDICAL AID SOCIETY	£1,255,328.87	HSCP	13/01/2021	19/08/2021	Commissioned no tender	18	
39 HC ONE LIMITED	£1,241,181.11	HSCP	13/01/2021	19/08/2021	Commissioned no tender	18	
40 KINCAID HOUSE	£1,909,933.92	HSCP	26/01/2021	19/08/2021	Commissioned no tender	18	
41 BALCLUTHA COURT	£1,631,871.23	HSCP	25/01/2021	19/08/2021	Commissioned no tender	18	
42 BARNARDOS	£1,276,954.14	HSCP	18/12/2021	19/08/2021	Commissioned no tender	18	
43 MARGARET BLACKWOOD HOUSING ASS	£860,218.78	HSCP	N/A	19/08/2021	Commissioned no tender	18	Service closed down

44	LITTLE SISTERS OF THE POOR	£402,619.95	HSCP	28/01/2021	19/08/2021	Commissioned no tender	18	
45	LOCHWYND LTD	£269,290.32	HSCP	N/A	19/08/2021	Commissioned no tender	18	Unclear who this provider is
46	ALZHEIMERS SCOTLAND	£265,797.59	HSCP	05/10/2021	19/08/2021	Commissioned no tender	18	
47	IN-WORKS ENTERPRISES LTD	£253,552.64	HSCP	24/02/2021	19/08/2021	Commissioned no tender	18	
48	CAPABILITY SCOTLAND	£215,432.21	HSCP	N/A	19/08/2021	Commissioned no tender	18	Not currently being used
49	INVERCLYDE CARERS CENTRE LTD	£205,643.30	HSCP	06/04/2021	19/08/2021	Commissioned no tender	18	
50	THE RICHMOND FELLOWSHIP SCOTLAND	£2,715,301.55	HSCP	17/03/2021	19/08/2021	Tendered	16	
51	KARMA HEALTHCARE	£1,983,606.42	HSCP	Ongoing	19/08/2021	Tendered	16	
52	WELLINGTON PLAYGROUP	£125,616.49	E&C	08/10/2021	02/11/2021	Commissioned no tender	16	
53	UNITY ENTERPRISE	£94,399.33	HSCP	01/02/2021	19/08/2021	Commissioned no tender	16	
54	THE ABBEYFIELD STRATHGRYFFE SOC LTD	£68,811.43	HSCP	15/08/2021	19/08/2021	Commissioned no tender	16	
55	THISTLE HEALTHCARE LTD	£64,688.62	HSCP	13/08/2021	19/08/2021	Commissioned no tender	16	
56	WHO CARES (SCOTLAND)	£58,586.00	HSCP	N/A	19/08/2021	Commissioned no tender	16	No Longer used
57	YOUTH CONNECTIONS	£114,249.94	E&C	27/09/2021	02/11/2021	Grant-SLA	16	
58	TURNING POINT SCOTLAND	£2,246,329.49	HSCP	15/03/2021	19/08/2021	Tendered	16	
59	SPARK OF GENIUS	£524,755.09	HSCP	30/06/2021	19/08/2021	Tendered	16	
60	CAREWATCH (INVER & NTH AYRSH)	£76,047.01	HSCP	26/03/2021	19/08/2021	Tendered	16	
61	SCOTT ASSOC FOR MENTAL HEALTH	£696,347.89	HSCP	09/03/2021	19/08/2021	Tendered	16	
62	SCOTTISH MASONIC HOMES LIMITED	£192,574.40	HSCP	15/02/2021	19/08/2021	Commissioned no tender	16	
63	SALVATION ARMY TERRITORIAL HEADQUARTERS	£155,428.92	HSCP	26/06/2021	19/08/2021	Tendered	16	
64	NAS SERVICES LTD	£151,038.68	HSCP	01/04/2021	19/08/2021	Commissioned no tender	16	
65	OCHIL TOWER SCHOOL	£127,531.54	HSCP	N/A	19/08/2021	Commissioned no tender	16	No placements
66	PACIFIC CARE	£69,429.94	HSCP	26/04/2021	19/08/2021	Commissioned no tender	16	
67	OAK TREE HOUSING ASSOCIATION	£69,385.70	HSCP	NA	19/08/2021	Commissioned no tender	16	not used via HSCP Commissioning Team
68	MARINER SUPPORT ASSOCIATES LTD	£67,647.20	HSCP	27/01/2021	19/08/2021	Commissioned no tender	16	
69	REAL LIFE OPTIONS	£66,842.65	HSCP	N/A	19/08/2021	Commissioned no tender	16	No placements
70	HILLSIDE SCHOOL (ABERDOUR) LTD	£146,719.29	HSCP	N/A	19/08/2021	Commissioned no tender	16	No placements
71	HANSEL ALLIANCE	£58,453.95	HSCP	22/09/2021	19/08/2021	Commissioned no tender	16	
72	ERSKINE HOSPITAL	£223,584.01	HSCP	31/03/2021	19/08/2021	Commissioned no tender	16	
73	ENABLE SCOTLAND	£197,937.21	HSCP	27/01/2021	19/08/2021	Commissioned no tender	16	
74	CORA FOUNDATION	£131,194.14	HSCP	20/05/2021	19/08/2021	Commissioned no tender	16	
75	ALLIED HEALTHCARE GROUP LIMITED	£592,100.08	HSCP	26/07/2021	19/08/2021	Tendered	16	
76	KIBBLE EDUCATION AND CARE CENTRE	£237,295.86	HSCP	16/10/2020	19/08/2021	Commissioned no tender	16	
77	MADEIRA NURSERY	£54,253.18	E&C	04/03/2021	02/11/2021	Commissioned no tender	16	
78	STEPWELL CONSULTANCY LIMITED	£181,212.76	E&R	22/07/2021	28/10/2021	Tendered	16	

Total £43,447,896

	Organisation	Payments	Service	Contract Arrangement	Total Points
1	CVS INVERCLYDE	£382,281.98	HSCP	Direct Award	24
2	CRAIGEND RESOURCE CENTRE	£325,386.00	E&C	Grant - With SLA	24
3	YOUR VOICE	£291,106.76	HSCP	Direct Award	24
4	INVERCLYDE CARERS CENTRE LTD	£289,072.99	HSCP	Direct Award	24
5	FLAGSHIP TOWER (GREENOCK) LIMITED	£2,202,290.49	HSCP	Tenderered	22
6	KARMA HEALTHCARE	£2,106,002.55	HSCP	Tenderered	22
7	ICDT LTD	£1,904,342.12	E&R	Tenderered	22
8	KINCAID HOUSE	£1,733,626.96	HSCP	Tenderered	22
9	SILVERLINE CARE CALEDONIA LTD	£1,684,095.69	HSCP	Tenderered	22
10	GREENOCK MEDICAL AID SOCIETY	£1,446,762.65	HSCP	Tenderered	22
11	INVERCLYDE LEISURE	£1,220,216.60	E&C	Direct Award	22
12	INVERCARE SERVICES LTD	£464,492.56	HSCP	Tenderered	22
13	SPARK OF GENIUS	£419,990.39	HSCP	Tenderered	22
14	CONFIDENT CARE LTD	£381,806.39	HSCP	Tenderered	22
15	EVERGREEN HOME SUPPORT	£375,283.20	HSCP	Tenderered	22
16	YOUTH CONNECTIONS	£94,583.28	E&C	Grant - With SLA	22
17	INVERCLYDE ADVICE & EMPLOYMENT RIGHTS	£76,479.21	E&R	Direct Award	22
18	THE KILMACOLM NEW COMMUNITY CENTRE COMPANY LIMITED	£75,020.00	E&C	Grant - With SLA	22
19	INVERKIP COMMUNITY INITIATIVE	£55,220.00	E&C	Grant - With SLA	22
20	CARE CONCERN LIMITED	£1,178,818.33	HSCP	Tenderered	20
21	ALT-NA-CRAIG LIMITED	£1,163,369.03	HSCP	Tenderered	20
22	RIVER CLYDE HOMES	£601,564.54	HSCP	Direct Award	20
23	INVERCLYDE ASSOC FOR MENTAL HEALTH	£543,320.00	HSCP	Tenderered	20
24	LITTLE SISTERS OF THE POOR	£436,332.31	HSCP	Tenderered	20
25	MUIRSHIEL CENTRE	£264,526.11	HSCP	Tenderered	20
26	COTTAGE CARE SERVICES SCOTLAND LTD	£199,501.00	HSCP	Direct Award	20
27	FINANCIAL FITNESS	£158,600.14	HSCP	Direct Award	20
28	ANGEL CARE SERVICES SCOTLAND LTD	£135,157.55	HSCP	Tenderered	20
29	PARKLEA BRANCHING OUT	£127,389.78	HSCP	Direct Award	20
30	MIND MOSAIC	£124,813.29	HSCP	Direct Award	20
31	BRANCHTON COMMUNITY CENTRE	£112,514.00	E&C	Grant - With SLA	20
32	STARTER PACKS INVERCLYDE	£53,424.00	HSCP	Direct Award	20
33	GIBSHILL COMMUNITY CENTRE	£32,000.00	E&C	Grant - With SLA	20
34	QUARRIERS	£2,266,645.05	HSCP	Direct Award	18
35	INSPIRE SCOTLAND LTD	£346,059.99	HSCP	Tenderered	18

Appendix 3

36	THE BEACON	£177,352.80	E&C	Grant - With SLA	18
37	INVERCLYDE WOMENS AID	£163,465.88	HSCP	Direct Award	18
38	OCHIL TOWER SCHOOL	£99,663.31	HSCP	Tenderered	18
39	MOVING ON (INVERCLYDE)	£90,000.00	HSCP	Direct Award	18
40	RIVERSIDE INVERCLYDE	£69,794.10	E&R	Direct Award	18
41	THE RICHMOND FELLOWSHIP SCOTLAND	£2,964,327.91	HSCP	Tenderered	16
42	TURNING POINT SCOTLAND	£2,903,207.50	HSCP	Tenderered	16
43	BALCLUTHA COURT	£1,896,919.95	HSCP	Tenderered	16
44	KEY HOUSING ASSOCIATION LTD	£1,776,787.04	HSCP	Tenderered	16
45	MEALLMORE LODGE LIMITED	£1,539,194.62	HSCP	Tenderered	16
46	BARNARDOS	£1,463,362.62	HSCP	Tenderered	16
47	HC ONE LIMITED	£1,249,346.56	HSCP	Tenderered	16
48	CROSSREACH	£689,374.94	HSCP	Tenderered	16
49	SCOTT ASSOC FOR MENTAL HEALTH	£614,627.29	HSCP	Tenderered	16
50	KIBBLE EDUCATION AND CARE CENTRE	£513,183.00	HSCP	Tenderered	16
51	ENABLE SCOTLAND	£467,025.74	HSCP	Tenderered	16
52	CARE VISIONS RESIDENTIAL SERVICES	£465,240.76	HSCP	Tenderered	16
53	TRUST HOUSING ASSOCIATION LIMITED	£395,761.30	HSCP	Tenderered	16
54	SACRO	£322,425.00	HSCP	Tenderered	16
55	ALZHEIMERS SCOTLAND	£279,452.81	HSCP	Tenderered	16
56	ALLIED HEALTHCARE GROUP LIMITED	£272,216.97	HSCP	Tenderered	16
57	NAS SERVICES LTD	£240,842.49	HSCP	Direct Award	16
58	DRIVE DEVILBISS HEALTHCARE LTD	£206,452.52	HSCP	Direct Award	16
59	SCOTTISH MASONIC HOMES LIMITED	£186,780.15	HSCP	Tenderered	16
60	STEPWELL CONSULTANCY LIMITED	£149,467.61	E&R	Tenderered	16
61	OAK TREE HOUSING ASSOCIATION	£117,367.68	HSCP	Direct Award	16
62	THE ABBEYFIELD STRATHGRYFFE SOC LTD	£104,139.79	HSCP	Tenderered	16
63	UNITY ENTERPRISE	£76,467.31	HSCP	Direct Award	16
64	EMBRACE (COMBINED) LIMITED	£64,919.25	HSCP	Direct Award	16

£43,076,108.05